



Report to Healthier Communities & Adult Social Care Scrutiny & Policy Development Committee 15th November 2017

Report of: Dr David Throssell
Medical Director
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Subject: Quality Objectives Themes for 2018/19

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Summary:

Foundation trusts are required to produce an Annual Quality Report, which forms part of the Annual Report, and specific reporting requirements are currently detailed in NHS Improvements NHS Foundation Trust Annual Reporting Manual 2016/17.

The Quality Report has two key aims; to report on the quality of services delivered by Sheffield Teaching Hospitals during the previous year and to identify the quality objectives for the following year.

Presented here are proposed themes for quality objectives for Sheffield Teaching Hospitals during 2018/19. These are key themes which have been drawn up following discussion involving key Trust staff, Governors and Healthwatch Sheffield.

We welcome your views and comments on these and ask if you could please indicate your six top themes. Following wider consultation we aim to select nine to twelve objectives which will then be worked up, ensuring they are specific and measurable.

Type of item: The report author should tick the appropriate box

Reviewing of existing policy	
Informing the development of new policy	

Statutory consultation	
Performance / budget monitoring report	
Cabinet request for scrutiny	
Full Council request for scrutiny	
Community Assembly request for scrutiny	
Call-in of Cabinet decision	
Briefing paper for the Scrutiny Committee	
Other	x

The Scrutiny Committee is being asked to:

The Committee is asked to review and comment on the themes presented, indicating the top six themes they would like to be taken forward as quality objectives for 2018/19.

Background Papers:

[NHS foundation trust annual reporting manual 2016/17](#)

[Detailed requirements for quality reports for foundation trusts 2016/17](#)

[Detailed guidance for external assurance on quality reports for foundation trusts 2016/17](#)

[Quality Accounts: a guide for Local Involvement Networks](#)

Category of Report: OPEN

Possible Quality Objectives Themes for 2018/19

Safety

- Reduction in Sepsis and Acute Kidney Injury- Improve recognition and management of patients presenting with or developing Red Flag Sepsis and Acute Kidney Injury (5 year)
- Improvement in the safety culture within STHFT- develop a Human Factors Strategy and a shift of focus from the absence of harm to the presence of safety (2 year)
- Reduction in falls/pressure sores/catheter acquired UTI/VTE (2 year)
- Improved recognition and timely management of deteriorating patients leading to improved care- Implement an electronic system for tracking patients observations (1 year)

Experience

- Significantly increase the scale of patient engagement with those who may be harder to reach or seldom heard. This includes older people, young people including young carers, people who are homeless and people from black and minority ethnic groups. These people are often those who need our services most but with whom we engage the least. We will undertake specific programmes of work to engage with harder to reach groups and, in doing so we will work with relevant voluntary sector organisations which have a wealth of experience and expertise to draw upon (2 year)
- Build on our experience of co-production, working in partnership with our patients, their families and carers towards shared goals. Implement and evaluate at least one major co-production project during the lifetime of this strategy and will develop a plan for embedding this approach more widely (2 year)
- Further improve End of Life Care (2nd Year)
- Improve patients' experience by addressing two priority areas identified through patient surveys: -
 - i) Improve refreshment facilities through introducing coffee carts in outpatient areas to improve access to refreshments);
 - ii) implement processes for keeping patients updated when they are on a waiting list for a procedure (1 year)
- Put in place a process for contacting bereaved families following the death of a patient, to check whether they have any questions or concerns they would like to discuss in relation to the patient's care and treatment within the Trust. This will provide an opportunity to address any worries or outstanding questions and provide an opportunity to address any points of concern, which may in turn prevent complaints.

Effectiveness

- Once implemented, demonstrate significant learning from NHS England Learning from Deaths Guidance, and where necessary implement changes to practice Learning from deaths (2 year)
- Deliver a reduction in the cardiac arrest rate (In for 2017/18)
- Improve the process and quality of consenting within STHFT; with a focus on ensuring patients are provided with individualised information (2 year)

- Ensure that the WHO Safer Surgery Checklist is embedded into practice across STHFT; aiming to decrease errors and adverse events, and increase teamwork and communication in surgery (2 year)